



hatters

M E A D O W S

Guest Book



www.hattersmeadows.co.uk



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Chapter 01

A decorative illustration in the top right corner of the page, featuring a stylized branch with several leaves and three flowers. The illustration is rendered in a light green color, matching the background.

Location & site details

Welcome to Hatters Meadows

At Hatters Meadows, we are passionate about creating a place where our guests can truly escape, relax, and reconnect with nature.

Our journey began with a vision: to offer a camping and glamping destination that not only provides comfort and adventure, but also nurtures and celebrates the surrounding wildlife.

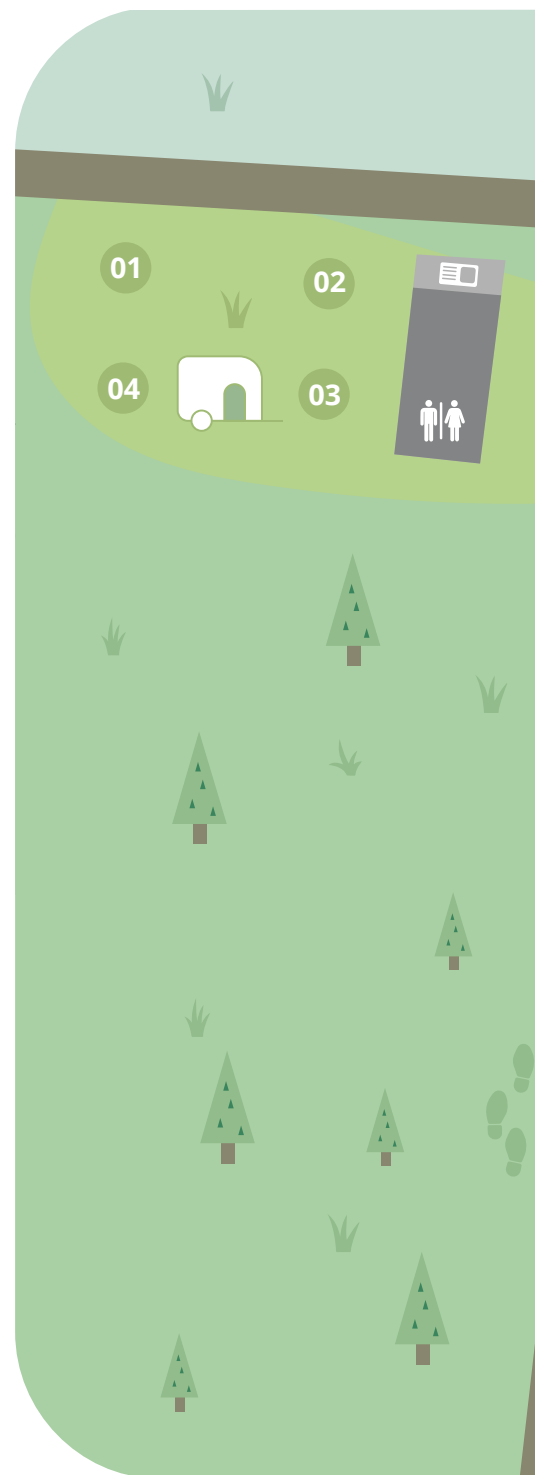
From the start, we've designed our site to enhance its natural environment. What used to be a plain field with no features is now home to tussocky grasses, wildflowers, trees and hedges that provide privacy for our guests and habitats for local wildlife. Our careful planning makes sure we leave a minimal impact on the ecosystem.

We're proud to be a haven for both people and nature, and we hope our efforts inspire guests to carry a love for the outdoors into their own lives.

Our Wild Meadow theme reflects our belief that camping should be fun and imaginative. Every pitch and glamping space has its own name, adding a touch of charm to your stay. Whether you're toasting marshmallows over a fire pit, exploring the adventure trail, or simply watching the stars, we want you to feel immersed in the magic of the outdoors.

Above all, we value space and tranquillity. Our generous pitches and thoughtfully designed glamping units make sure you'll never feel crowded, letting you fully relax and unwind.

We can't wait to welcome you and share the beauty of Hatters Meadows.



EHU Pitches

01. Water Vole
02. Owl
03. Dormouse
04. Badger
05. Deer
06. Kingfisher
07. Stoat
08. Heron



Cabins & Timber Tents

- 01. Cabin of Hearts
- 02. Little Trees
- 03. Magog
- 04. Wandlebury



Non Electric Tent Pitches

- | | | |
|-------------------|----------------|-----------------|
| 05. Frogbit | 13. Daisy | 21. Loosestrife |
| 06. Ragged Robin | 14. Buttercup | 22. Clover |
| 07. Sedge | 15. Water Mint | 23. Meadowgrass |
| 08. Forget-me-Not | 16. Nettle | 24. Rush |
| 09. Poppy | 17. Larkspur | |
| 10. Yarrow | 18. Pink Lady | |
| 11. Fen violet | 19. Cornflower | |
| 12. March Pea | 20. Buckbeam | |

Other

- Reception
- Assembly Point
- Washing up sink
- WC & Toilets
- Walk to Ely

Rubbish



Bins

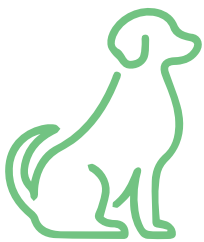
We have recycling bins at the back of the toilet block

We encourage all guests to recycle as much as possible, providing recycling for Glass, Tin, Paper, Cardboard, Clingfilm and clean plastic. We also have a composting bin for all food waste and dog mess.



Compost Bin

We have a specific composting bin which can take all foods, coffee grinds and tea bags. When you have placed food items into bin, please sprinkle a little old newspaper / cardboard from the tray on top of your waste.



Dogs

Please use compostable mess bags and place these in the composting bin. We have these available to purchase £1/roll from the reception room. We also have a large blue outside sink which is left near the water tap if you need to wash down dogs or shoes.

Recycle

Please recycle.....

We are very passionate about recycling at Hatters Meadows, and are very concerned about the amount of plastic entering food systems and oceans.....it's our world and we need to look after it.....

None of the waste on site goes into landfill - we recycle as much as YOU WILL ALLOW us - we can ALL make a difference!

We have recycling bins for clean plastic, cardboard, tins, newspapers, and glass. We also have facilities for recycling crisps packets, bread bags, plastic ring pulls and Pringle canisters.

The composting bin is for ALL food waste, tea bags, coffee grinds, dog mess (in compostable mess bags) General waste - please think about what you put in this bin. This bin is sorted through before, what cannot be recycled, is burned and used to produce power for homes. But please do not use this as an excuse to not recycle. Resources are finite.

Everyone can use a bucket for recycling rubbish and we provide a compostable mess bag for all your food waste - we are trying to make recycling as easy as possible. If you have any suggestions on other things we can do to help in this area - please let me know.

Best Wishes,
Claire





Fire Pit

- Anyone wishing to have a fire **MUST** take a bucket of water to their pitch.
- Buckets are located next to the drinking water tap.
- Please only use the fire pits provided.

Wood can be purchased from the campsite's reception £5.00 / per tray

- All fires **MUST** be extinguished before going to bed.
- Please only burn wood either purchased on site or brought with you. We have had guests burning the children's stools and branches from the trees on site which spoils the site for other guests.



We Sell Jumbo
Marshmallow for
roasting & Swewers

*Available at the
campsite reception*



Music

Please can we have all music turned to very low after 10pm in case families have young children sleeping. Also please be considerate of others when playing music

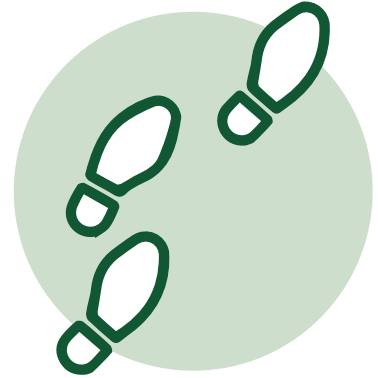
Smoking

We do not allow smoking inside our Glamping Pods, Glamping Luna Tents or Hire Tents. However smoking outside of our accommodation and on the campsite is permitted as long as an ash tray is used and "butts" are discarded. Please be respectful of other campers.

Walking

Campsite to Ely

For those wishing to walk to Ely the safest route is down to the 2nd drove at the bottom of the campsite field and crossing the road onto the river bank. There is a signed path down the field near the hedge and a path on the top of the river bank.



Wildlife

Roe deer. Hares.

Kingfisher, moorhens..

You may have noticed some of the sunflowers have rub markings and the trees. We have Roe deer which travel through the site and mark it as they go which is why we had to place protectors around all the trees. We also have some resident hares – you may see some running around. Occasionally a Kingfisher visits the pond and we have some moorhens which you will hear, there are fish in the pond, so the odd heron may descend.





Chapter 02

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Questions & Useful info

FAQ



Can we extend our Checkout time?

Yes you can but you please get this confirmed before. Please drop us an email info@hatttersmeadows.co.uk or call us 07341 970662



Can we get a taxi from the campsite?

Local Taxi Companies:
A10 Taxis - 01353 661010 & 01353 666150
Fencabs - 01353 669 966
Alan's Taxis - 01353 665050



Can we park our cars near our tent?

If an electric hookup pitch is booked then your car is allowed to be parked on that pitch you have booked. Otherwise we ask all vehicles to be parked in our car park.

We do provide wheelbarrows to help carry your belongings to your accommodation!



Is there WiFi on Site?

No we do not have wifi on site but there is good 3G - 4G signal.



Can our friends come and visit us?

Yes they can but you must let us know. Please email us at info@hattersmeadows.co.uk If they are staying the night there is a additional charge of £3 per person.





Flood Evacuation plan

Hatters Meadows
Clayway Farm
Adelaide
Ely Cambs
CB7 4UE
07796 261211

Floodline:0345 988 1188

Local Flood Warning Trigger

When call received from EA - local flood warning. When water reaches 200mm from the top of the ditch with warning sensor. As the site is within zone 1 compared to the surrounding area, the site is the safest location to remain in the extreme of the river bank bursting. There is no risk from surface flooding.



Actions

1: Surface water:

Hatters Meadows is signed up for the Environment Agency flood warning system. Guests will be warned verbally and by phone if there is flooding in the Cambridgeshire area, and which areas are inaccessible so they can decide if they would like to return to their homes.

2: Ditch sensors around the field of the campsite alarm:

Owner will contact the Environment Agency to identify risks and guest will be warned waters are rising

3: Weather Forecast

Daily weather reports will be placed on the notice board in the toilet entrance area in case guests need to return to their own homes

4: River bank bursts:

Hatters Meadows is in a safe zone, and in the extreme of a burst river bank, the site is the safest location to remain.

Flood

Evacuation plan

Actions during a flood:

1: Contact

Guests will be warned verbally by the owner and by phone about the flood and reminded that the site is the safest location to remain until waters recede. Once the Environment Agency has confirmed that the River bank is safe - Guests informed that the river bank walk into Ely is safe access for provisions.

Services:

Electric: - Behind the Toilet Block

Water: - Behind the Toilet Block

Resources:

Electric: 2 farm generators available as needed on site and solar lights around the site already in place



Flood Evacuation plan

Contact List

Environment Agency:
0345 9881188

IDB:
01353 688296

Electric Supplier: e-on:
0115 843 437



Emergency Details



Hospital

Queen Elizabeth Hospital Kings Lynn
Gayton Rd, King's Lynn PE30 4ET

Addenbrookes Hospital
Cambridge - Hills Rd, Cambridge CB2 0QQ

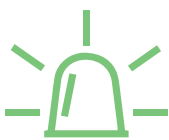


Pharmacy

Lloyds Pharmacy
- P of W Hospital Site, Lynn Rd,
Ely CB6 1DN

Boots Pharmacy
- 6-8 Market St, Ely, CB7 4PB

St Mary's Pharmacy
- 50 St Mary's St, Ely CB7 4EY



Emergency Service Numbers

999 or 91 - Medical emergency,
Fire service & Police

111 - NHS 24 service provides
urgent health advice out of hours

101 - The Police non-emergency number





Hope you
enjoy your
stay



Hatters Meadows
Clayway Farm CB7 4UE



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