



**Mad**  
**HATTERS**  
CAMP SITE

**MAD HATTER'S GUEST BOOK**



# WELCOME

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Welcome to the Mad Hatter's Campsite whether this is your first time camping with us or if you are a regular visitor. We have put together some information to help make your stay enjoyable.

The campsite consists of five acres of green grassy field with a beautiful pond, surrounded by colourful wild flowers nectar mixes, and over 3 acres of newly planted trees and hedges.

We have various bird boxes and feed stations in the mixes to encourage wild birds and pollinators, something that we are really passionate about.

The Mad Hatter's theme is incorporated throughout the campsite, with quirky signs scattered around the site, a trail and a small play house. Each pitch is also themed with its own unique name which is also sign posted with a Mad Hatter charm to it.

The cosy coffee room is the perfect spot to chill out and warm up on those rainy days.

The tranquil small pond has benches scattered around it and several public footpaths close by, so you can enjoy the scenery, be closer to nature and really switch off. There are also many pretty rural walks nearby, the walk to Ely along the River Ouse is particularly beautiful, with amazing views of Ely Cathedral.



Mad Hatters Campsite & Glamping



@madhatterscampsite



Mad Hatters Campsite & Glamping Tent 8

ELECTRIC HOOK UP		NON ELECTRIC					
1	6	1	4	9	14	19	24
2	7	2	5	10	15	20	25
3	8	3	6	11	16	21	
4		4	7	12	17	22	
5		5	8	13	18	23	





# **RUBBISH**

## **BINS**

We have recycling bins at the back of the toilet block

We encourage all guests to recycle as much as possible, providing recycling for Glass, Tin, Paper, Cardboard, Clingfilm and clean plastic. We also have a composting bin for all food waste and dog mess.

## **COMPOST BIN**

We have a specific composting bin which can take all foods, coffee grinds and tea bags. When you have placed food items into bin, please sprinkle a little old newspaper/cardboard from the tray on top of your waste.

## **DOGS**

Please use compostable mess bags and place these in the composting bin. We have these available to purchase £1/roll from the reception room.

We also have a large blue outside sink which is left near the water tap if you need to wash down dogs or shoes.





**RECYCLE**



Please recycle..... we are very passionate about recycling at Mad Hatters Campsite, and are very concerned about the amount of plastic entering food systems and oceans.....it's our world and we need to look after it.....

None of the waste on site goes into landfill - we recycle as much as YOU WILL ALLOW us - we can ALL make a difference!

We have recycling bins provided by Ellgia Recycling for clean plastic, cardboard, tins, newspapers, and glass. We also have facilities for recycling crisps packets, bread bags, plastic ring pulls and Pringle canisters through Terracycle.

The composting bin is for ALL food waste, tea bags, coffee grinds, dog mess (in compostable mess bags) General waste - please think about what you put in this bin. This bin is sorted through before, what cannot be recycled, is burned and used to produce power for homes in Suffolk. But please do not use this as an excuse to not recycle. Resources are finite.

Everyone can use a bucket for recycling rubbish and we provide a compostable mess bag for all your food waste - we are trying to make recycling as easy as possible. If you have any suggestions on other things we can do to help in this area - please let me know.

Best Wishes,  
Claire



## FIRE PITS

- Anyone wishing to have a fire **MUST** take a bucket of water to their pitch.
  - Buckets are located next to the drinking water tap.
  - Please only use the fire pits provided.
- Wood can be purchased from the campsite's reception £5.00/ per tray.
- All fires **MUST** be extinguished before going to bed.
- Please only burn wood either purchased on site or brought with you. We have had guests burning the children's stools and branches from the trees on site which spoils the site for other guests.



We sell jumbo marshmallows for roasting and skewers at the campsite reception!



## SMOKING

We do not allow smoking inside our Glamping Pods, Glamping Luna Tents or Hire Tents. However smoking outside of our accommodation and on the campsite is permitted as long as an ash tray is used and "butts" are discarded. Please be respectful of other campers.



## **WALKING**



### **CAMPSITE TO ELY**

For those wishing to walk to Ely the safest route is down to the 2nd drove at the bottom of the campsite field and crossing the road onto the river bank. There is a signed path down the field near the hedge and a path on the top of the river bank.



## **WILDLIFE**



### **ROE DEER, HARES, KINGFISHER, MOORHENS...**

You may have noticed some of the sunflowers have rub markings and the trees. We have Roe deer which travel through the site and mark it as they go which is why we had to place protectors around all the trees. We also have some resident hares – you may see some running around.

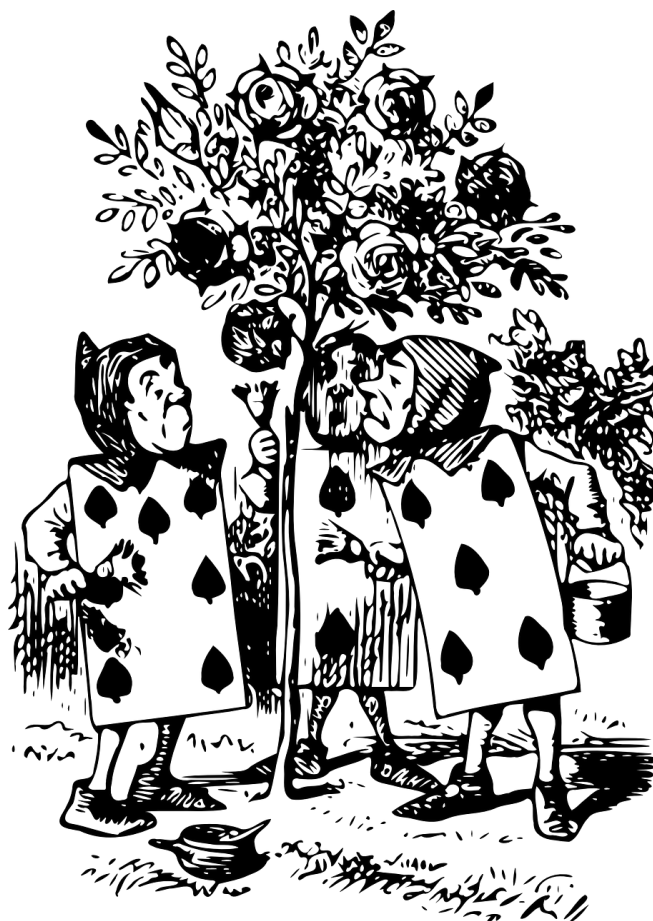
Occasionally a Kingfisher visits the pond and we have some moorhens which you will hear, there are fish in the pond, so the odd heron may descend.



# MUSIC

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Please can we have all music turned to very low after 10pm in case families have young children sleeping. Also please be considerate of others when playing music.







## **FAQ**



### **CAN WE EXTEND OUR CHECKOUT TIME?**

Yes you can but you please get this confirmed before.  
Please drop us and email [info@madhatterscampsite.co.uk](mailto:info@madhatterscampsite.co.uk) or call us  
07341 970662

### **CAN WE GET A TAXI FROM THE MAD HATTER'S CAMPSITE?**

Local Taxi Companies:  
A10 Taxis - 01353 661010 & 01353 666150  
Fencabs - 01353 669 966  
Alan's Taxis - 01353 665050

### **CAN WE PARK OUR CARS NEAR OUR TENT?**

If an electric hookup pitch is booked then your car is allowed to be parked on that pitch you have booked. Otherwise we ask all vehicles to be parked in our car park. We do provide wheelbarrows to help carry your belongings to your accommodation!

### **IS THERE WIFI ON SITE?**

No we do not have wifi on site but there is good 3G - 4G signal.

### **CAN OUR FRIENDS COME AND VISIT US?**

Yes they can but you must let us know. Please email us at [info@madhatterscampsite.co.uk](mailto:info@madhatterscampsite.co.uk). If they are staying the night there is a additional charge of £3 per person.



Person responsible for activating evacuation plan **CLAIRE MURRAY**

Emergency contact number **07796 261211 OR 01353 676233**



# flood evacuation plan

Mad Hatters Campsite  
 Clayway Farm  
 Adelaide  
 Ely Cambs  
 CB7 4UE  
 07796 261211

Floodline:0345 988 1188

Local Flood Warning trigger: When call received from EA - local flood warning. When water reaches 200mm from the top of the ditch with warning sensor. As the site is within zone 1 compared to the surrounding area, the site is the safest location to remain in the extreme of the river bank bursting. There is no risk from surface flooding.

**Actions:**

- 1: Surface water: Mad Hatters Campsite is signed up for the Environment Agency flood warning system. Guests will be warned verbally and by phone if there is flooding in the Cambridgeshire area, and which areas are inaccessible so they can decide if they would like to return to their homes.
- 2: Ditch sensors around the field of the campsite alarm: Owner will contact the Environment Agency to identify risks and guest will be warned waters are rising
- 3: Daily weather reports will be placed on the notice board in the toilet entrance area in case guests need to return to their own homes
- 4: River bank bursts: Mad Hatters Campsite is in a safe zone, and in the extreme of a burst river bank, the site is the safest location to remain.

**Actions during a flood:**

- 1: Guests will be warned verbally by the owner and by phone about the flood and reminded that the site is the safest location to remain until waters recede. Once the Environment Agency has confirmed that the River bank is safe - Guests informed that the river bank walk into Ely is safe access for provisions.

**Services:**

Electric: Farm yard - Clayway Farm  
 Water: Farm yard - Clayway Farm

**Resources:**

Electric: 2 farm generators available as needed on site and solar lights around the site already in place

**Recovery after Flood:**

When flood waters have receded - guests will be given guidance on accessible roads.  
 Ensure water is safe to drink  
 Ensure electricity supply is safe via campsite electrician

**Contact list:**

Environment Agency: 0345 9881188 IDB: 01353 688296  
 Electric Supplier: e-on: 0115 843 4373  
 Water Company: Anglian water: 0345 791 9155  
 Telephone: BT  
 Insurance: NFU: 01353 662454  
 Electrician: David Harrison: 07774 937002  
 Plumber: Richard Cole: 07766 547455

Co-ordinator: Claire Murray - Owner - 07796 261211



# **EMERGENCIES**

## **HOSPITAL**

Queen Elizabeth Hospital Kings Lynn - Gayton Rd, King's Lynn  
PE30 4ET

Addenbrookes Hospital, Cambridge - Hills Rd, Cambridge CB2 0QQ

## **PHARMACY**

Lloyds Pharmacy - P of W Hospital Site, Lynn Rd, Ely CB6 1DN

Lloyds Pharmacy in Sainsburys - Cresswells Ln, Ely CB7 4AS

St Mary's Pharmacy - 50 St Mary's St, Ely CB7 4EY

## **EMERGENCY SERVICE NUMBERS**

999 or 911- Medical emergency, Fire service & Police

111- NHS 24 service provides urgent health advice out of hours

101 - The Police non-emergency number



PLEASE  
LEAVE ME  
SO I CAN BE  
RE-USED BY  
ANOTHER  
GUEST

